

Terms & Conditions

The content of these Terms and Conditions are subject to change without notice.

General

All accounts to be settled on completion of work.

Discounts or promotional offers become null and void should the account not be settled within 7 day of completion of work.

All cost incurred recovering late payments will be for the customer's account. This includes Bank Charges, Phone Calls, SMS's as well as legal fee's etc.

All Blinds and Blind components supplied by *Clean A Blind* remain the property of *Clean A Blind*, until paid in full.

All work undertaken at owner's risk.

Desks, chairs, TV's, drapes, blinds and other objects must be removed from the working areas by the customer to allow easy access for our workmen.

Clean A Blind will not be held responsible for damage to or breakage of burglar bars or any part or portion of a burglar alarm system.

The contract includes only such work which has been expressly specified therein.

Customer to provide Electricity and/or Water, and a suitable place to work.

Should we not be advised in writing to the contrary within 10 (ten) days from the date of invoice, the customer shall be deemed to be satisfied with the work carried out and of the fact that the work has been satisfactorily completed.

Price quoted is for the complete job as listed on our quotation. If only part of the quotation is required then a further charge may be incurred to cover transportation and labour.

Installation of Blind: - All blinds will be installed with brackets as supplied by the blind manufacturer. Should alternative brackets be required?

- a) The customer is to provide alternative brackets.
- b) Should modified brackets be required, the customer will be charged for any alteration and any expenses incurred to alter the brackets, Including, time, petrol, and labour.
- c) The installation guarantee will be null and void.

Delivery dates and time are given in good faith but are not guaranteed.

Blind Cleaning

Clean A Blind cannot be held responsible for any damage incurred, due to the age of the Blind and / or the deterioration of the blinds due to the sun / weather.

We endeavour to remove all dirt and stains on the blinds, but the removal of rust stains, Black Mould, paint or marker pen etc., we can not guarantee removal.

Repairs

All prices given for repairs are estimates only.

Prices given for repairs do not include replacement parts, all replacement parts will be charged as extras. Unless otherwise stated.

New Blinds

Cancellation and / or amendments to your order(s) for Made-to-measure Blinds will only be accepted in writing within 12 hours of receipt of your order.

A non refundable deposit of 70% of the total quoted price is required before any order is placed with the manufacturer.

No order will be placed with the manufacturer until deposit is reflected in our bank account, or with proof of deposit.

Customer Supplied Measurements. It is the responsibility of the Customer to supply the correct information regarding the blinds dimensions, orientation and any other Non-standard information. *Clean A Blind* will not be held responsible for any mistakes in measurements, Orientation of the Controls or Cord and Wand Lengths. All alterations will be charged as extras.

Clean A Blind cannot be held responsible for any delays from the Manufacturer / Suppliers side.

Window Tinting

All glass must be free from defects. No responsibility will be accepted by *Clean A Blind* for breakage of glass after installation or damage to film caused by leaking frames.

All burglar bars must be removed and re-installed by the owner. If any window(s) still have the Burglar bar(s) in place and restricting the access to the window, *Clean A Blind* cannot be held responsible for any defect in the application of the film. This includes cleaning, applying the film and the trimming of the film.

Application of Reflective film, to achieve a "one-way" mirror effect, if unsuccessful, in no way relieves the client from his responsibility to pay.

Carpets and furnishings are covered during installation of window film, but no responsibility will be accepted should any damage to such carpets and furnishings occur due to the use of water during application.

Installation of our window film product range calls for the best possible working area and it remains the responsibility of the client to ensure that the working area is as free of dust as is possible, particularly new premises where other contractors might be involved, failing which claims for non satisfactory workmanship will in no way be entertained.

The greatest care is taken to remove all dust and foreign matter when cleaning the glass and applying the film, but it is inevitable that some dust may get trapped between the film and the glass. This applies to all applications especially the larger ones.

It is specifically to be noted that an edge gaps of between 1 and 4mm may be required and cut around the window film installed to facilitate removal of water used in the installation of the said window film to ensure proper adhesion to the glass without subsequent "peeling and lifting".

It must be noted that our guarantee in respect of both workmanship and products installed will apply only to the interior application of film to glass and specifically excludes all plastics and Perspex windows and skylights, etc.

The attached quotation shall constitute a contract when a written or verbal order is given by the customer, subject to acceptance by *Clean A Blind*.

The greatest care will be taken with regard to wallpaper and painted surfaces, but again, no responsibility will be accepted for any damage arising from the application of window film to the glass.

Whilst care will be taken with regard to window sills, no responsibility will be accepted for any damage arising from the application of window film to the glass, sills, carpets and wallpaper.

Computers and air conditioners must be properly protected and turned off, where possible, by the client as any damage arising from the application of window film to the glass will not be accepted by *Clean A Blind*.

Rubber seals on aluminium frames are never square or straight, we take great care to cut the film as close as possible to the seals. However this it is not always possible.